

Planet Sol Salon

No-show Cancellation Policy

We schedule our reservations so that each guest receives the right amount of time to be serviced by one or more of our service providers. That's why it is very important that you keep your scheduled reservation with us and arrive on time.

As a courtesy, and to help guests remember their scheduled reservation, Planet Sol Hair Salon sends text message and email reminders 5 days, 2 days, and 24 hours in advance of the reserve time.

If your schedule changes and you cannot keep your reservation or you would be more than 15 minutes late, please contact us at 361-814-8899 so we may reschedule you and accommodate those guests who are waiting for a reservation. As a courtesy to our Salon as well as to those guests who are waiting to schedule with the service provider, please give us at least 24 hours' notice.

If you do not cancel or reschedule your reservation with at least 24 hours' notice, we may assess a \$75.00 "no-show" service charge to your credit card account. This "no-show charge" is not reimbursable. Your Credit Card will be billed directly for it.

I understand the "no-show" policy of Planet Sol Hair Salon and agree to provide a credit card number, which may be charged \$75.00 for any no-show of a scheduled reservation. I understand that I must cancel or reschedule any reservation at least 24 hours in advance in order to avoid a potential no-show charge to the credit card provided.

Authorized Credit Card Holder's Signature: _____.

Please place an X on the line below next to I agree so that we may schedule your appointment for you.

I agree: _____